



*Email received from Crombie Lockwood - Indemnity Insurance provider for NZAC members to [president@nzac.org.nz](mailto:president@nzac.org.nz) 23/03/2020*

Hello Christine,

Thank you for your email and confirm that the NZAC counsellors activities do extend to include working with their clients via all media channels like phone, text, email, skype, FaceTime, zoom etc.

However, I confirm that these channels of communication, like with meetings etc still only relate to work within New Zealand.

If any NZAC member requires any further information, please get them to contact me direct.

Kind Regards

Keith

**KEITH WOODLOCK** ANZIIF (Snr Assoc)  
**SENIOR BROKER | CORPORATE**  
+64 4 381 5116 | +64 21 505 171 | [crombielockwood.co.nz](http://crombielockwood.co.nz)  
[keith.woodlock@crombielockwood.co.nz](mailto:keith.woodlock@crombielockwood.co.nz)

*Information from Crombie Lockwood website:*

### **Business interruption and material damage policy holders**

Generally, this type of event is not one that business insurance policies can respond to. In addition, all insurers include a standard exclusion in their policy wordings regarding infectious diseases, specifically 'Notifiable Infectious Diseases under the Health Act 1956'. According to the New Zealand Ministry of Health, coronavirus became publically notifiable on 30 January 2020 so any loss arising as a result of coronavirus would not be covered.

We understand this is a difficult time for clients in managing the impact of the coronavirus on their businesses. Resources you may find helpful in managing your business through the evolving situation.

- [Treasury - COVID-19 economic package announced](#)
- [WorkSafe - Preparing your business and protecting your staff](#)
- [Inland Revenue - Tax relief for businesses impacted by coronavirus](#)
- [Employment New Zealand - Wage subsidy scheme](#)

### **Insurance advice and support during COVID-19**

Crombie Lockwood continues to provide comprehensive insurance advice and support to clients during this challenging time.

- [How we're supporting our clients, how to contact us and keep up to date](#)